IPO Partner: How to change the SD Card to Release 7.0(36)

Keep in mind that Avaya will change the words used on the Manager screens from time to time.

Take the SD Card and put it into an SD Card Reader.

Note:
If your SD Card Reader has multiple slots (Drives), be sure to note which one represents the Avaya SD Card.

Make sure that the Manager Software in the Laptop is 7.0(36).

Open the Manager Software WITHOUT connecting to the IP Office Control Unit.

Click "File"

Click "Advanced"

Click   "Format IP Office SD Card" >
choose "IP Office Partner Edition for Partner/Basic Mode

After that (it takes 2 seconds)

Go back to the "Advanced Tab"
Click   "Recreate IP Office SD Card" >
choose "IP Office Partner Edition for Partner/Basic Mode

Click OK…

Then it will take 30-40 minutes or so to downgrade

After that it will say "all finished" or something similar to that…Choose "OK"

Wait until the Status Bar on the lower left bottom of the screen says "READY"

Then take SD Card out and put into IP Office.

Power down the KSU for 30 seconds and then power back up.

It will keep the original Feature Key number but it will be downgraded to Release 7.0(36).

Use this Link to Avaya 7.0(36)

Link to Avaya 7.0(36) Software